

## YOUR ADMINISTRATIVE SITUATION

You are a foreigner and wish to stay in France: in order to stay on French territory without risking expulsion, you should apply for a residency permit. There are various possibilities (**asylum claim, applying for residency permit**) depending on your personal situation. In the box below you will find information on how to start an asylum claim. This is not the only available option. These procedures are long and complicated.

**For legal help, go to a free legal aid advice service (see the Watzat Guide)**

**For more information, read the procedure section of the Watzat guide**

## ASYLUM APPLICATION

To start your asylum application in France, you must go to the «**Structure de Premier Accueil des Demandeurs d'Asile**» (SPADA). In Lyon, the SPADA is called 'la Maison du Réfugié'. It is managed by 'Forum Réfugiés'.

### FORUM RÉFUGIÉS

📍 326 rue Garibaldi, 69007 Lyon. Garibaldi

**Closed on May 1st.**

☎ 04 72 77 68 02

🕒 Monday, Tuesday 8:30am-4:30pm

Wednesday, Thursday, Friday 8:30am-12:30pm

**You have to go at the opening or in the afternoon to avoid waiting too long.**

In the case of heavy affluence, you may be given an appointment to return on another day.

**If you are with your FAMILY** (couples, spouses, children), your asylum claim is a family application: all members of your family living in France must come with you to the SPADA. Including those who already have a residence permit !

If you have any questions, go to a legal aid clinic before going to the SPADA (page 9).

Forum Réfugiés will ask you **the dates of your departure from your country and arrival in France.** Please note that if you say you have been in France for more than 90 days, you will be placed under the «**accelerated procedure**», which is unfavourable to you.

### Unaccompanied Minors (under 18)

Go to Forum Réfugiés, rue Neyret, to try to have your minority and unaccompanied status recognized. If you get legally recognized as an unaccompanied minor, you will be taken care of by «**l'Aide Sociale à l'Enfance**» (ASE - Child Welfare Office) until you are 18 years old (accommodation, school, healthcare)

### FORUM RÉFUGIÉS, CMAE

🕒 Monday, Tuesday, Wednesday, Thursday, Friday : 8am-7pm

☎ 04 37 40 08 55

📍 20 rue Neyret 69001, Lyon

Hôtel de ville et Neyret

Or Croix Paquet et Neyret

## HOUSING

### Emergency accommodation for all

**If you don't have any accommodation, you can call this emergency number for free : 115**

You don't need a French residency permit to qualify.

**⚠ Careful, there aren't many spaces so accommodation isn't guaranteed and is often only available for a short stay.**

The waiting time can be 30 min or more. You have to call several times until you get the recorded message, then stay on the line to get someone on the phone. There are not enough slots, it is rare to get a place every evening

**You can also request blankets from 115, which will be brought to you.**



## YOUR DOCUMENTS

**⚠ As soon as you arrive, keep photographs and copies of all documents and letters received during your stay in France.** Keep those copies in different places (at a friend's house or with an organisation) and online (in your emails...)

• It is useful for your asylum application or if you are arrested to prove your presence on French territory, and so organisations can understand your situation.



### O' RESTO

🕒 Every day, 12am-1:15pm / 6:55-8pm

📍 131, avenue Thiers 69006 Lyon

/ Charpennes

Access to the restaurant only with an individual card.

Register for your card on site at these times :

🕒 Monday to Friday 10am-1pm / 2:30pm-4:30pm

### CAMIONS DU COEUR

You can eat on site. Games for children and conversations in French at 8:30pm

🕒 Monday to Friday 7:30pm -9:30pm

📍 Parking Raphaël Barros, 69100 Villeurbanne

Flachet

### ARMEE DU SALUT-BOOTH TRUCK

🕒 Monday to Friday 6:30pm-7:30pm

**Closed on May the 1st**

📍 Place Bahadourian 69003

Place Guichard / Guillotière



**Free**

**Get rest and access to different sorts of help depending on the center (food & drinks, charge your phone, wifi, advice, social help ..etc).**



**Showers : limited spots**



**Laundry : to wash your clothes**



### ACCUEIL SAINT VINCENT

**For people over 18 years old.**

Place for daytime shelter, orientation and support.

🕒 Monday to Friday 8:30am-1pm

🕒 Open on Sunday : 9am-11am

**Closed on May the 1st**

📍 10, rue Bellière Vieux Lyon

☎ 04 72 40 24 92

### POINT ACCUEIL (LAHSO)

**- Isolated men over 25 years old :**

🕒 Monday, Thursday, Wednesday,

Friday 9-12pm

**- Women and families :**

🕒 Wednesday, Friday 1:30pm-4:30pm

🕒 Monday 1:30-4:30pm at

📍 21 rue d'Aubigny Part Dieu

**- Only women with or without children :**

🕒 Thursday 1:30pm- 5pm

📍 66, rue Etienne Richerand 69003

Part Dieu ☎ 04 78 53 88 77

### L'ORÉE AJD

**For young people from 18 and under 25 years old.**

🕒 Monday 1:30pm-5:30pm,

🕒 Tuesday 8:30 -12am,

🕒 Wednesday 1:30pm - 7pm,

🕒 Thursday 1:30- 5:30pm

**Closed on May the 1st**

To meet with a social worker, come at least one hour before closing to register at the reception desk.

📍 6, rue d'Auvergne 69002 Lyon

Ampère

☎ 04 78 92 88 11

# USEFULL ADDRESSES - APRIL 2024



## Familles, couples and women

### ACCUEIL LE P.H.A.R.E.

**For families (2 people and more)**

Also provides day care services (orientation, advice, activities, breakfast...).  
Distribution of hygiene kits and laundry services (appointments are needed).

Monday to Friday 10am-4pm. Closed on Thursday afternoon.

**Closed on May the 1st**

Stade Georges Livet - 35, avenue Marcel Cerdan Villeurbanne

M A Laurent Bonnevey ☎ 04 74 07 92 11

### ACCUEIL SAINT ANDRÉ

**For isolated women and families with children.**

Access to hygiene products, informations, listening,...

Wednesday, Thursday, Friday 1:30-4:30pm **Closed on May the 1st**

2 Rue Féliçent 69007 Lyon M D Guillotière, T 1 saint André

### AU TAMBOUR !

**Daytime shelter and hospitality for people self defined as women.**

**Minors are not accepted.** Listening, respite, showers, hygiene kits.

Monday 2pm-5:30pm, Tuesday 1:30pm - 4:30pm, Wednesday 10am-1pm

95 rue Crillon M A Massena

Au Tambour www.autambour.fr ☎ 06 77 08 09 15

## SHOWERS



**Most day centers offer a free access to showers and laundry services for free**

### BAINS-DOUCHES DELESSERT

**Shower** : Monday to Friday 7:30am-5:30pm **Closed on May the 1st**

If possible, come with a towel, soap, shampoo (hygiene items are given for free if forgotten).

13 rue Delessert, 69007

M B Stade de Gerland

☎ 04 78 72 69 01

## HEALTHCARE



**IN CASE OF EMERGENCY**  
**CALL 15**

**You don't need medical coverage to go to the emergency. But don't leave without seeing a social worker, otherwise you will have to pay**

### HOPITAL EDOUARD HERRIOT

(Emergencies : PAVILLON N)

M D / T 2 Grange blanche

### HÔPITAL SAINT-JOSEPH SAINT-LUC

T 1 Quai Claude Bernard

### MÉDECINS DU MONDE : LE CASO

**For people without health insurance only.**

Free medical appointments.

Monday and Friday at 9am,

Wednesday at 1:30pm

Come a little before the opening time

15, boulevard Vivier Merle. Lyon

☎ 04 72 92 49 01

M B Part-Dieu Vivier Merle

**Please call before coming, the information on the answering machine is up to date.**

**The ticket lasts for 1 hour and costs €2 (you have to buy it at a metro or tram stop).**

## LYON METRO AND TRAMWAY MAP

