



USEFUL ADDRESSES FOR UNACCOMPANIED MINORS

Your are an «unaccompanied minor» or «Mineur Non Accompagné (MNA)» if

- You are less than 18 years old
- You are in France without your parents or legal guardians.

→ As an unaccompanied minor, you are considered to be “in danger”. You will be protected and taken care of by the Child Welfare Services (the Aide Sociale à l’Enfance (ASE)), if you are recognized as a minor.

In this flyer, you will find the procedures that concern you, your rights and the structures where you can find help.

AUGUST - SEPTEMBER
2023

PROCEDURES

Being **isolated** doesn't necessarily mean that you know no one in France, but rather that you are not with your legal guardians. One of your family members is not necessarily your legal guardian, you will usually need to follow a legal procedure (called a «procédure de délégation») to delegate familial authority or guardianship.

1. Your rights in France

- **France has a legal obligation to take care of unaccompanied minors that are on the French territory.** It's the Child Welfare Services (ASE), which is managed by the Métropole de Lyon (Greater Lyon), that is in charge of housing and taking charge of unaccompanied minors.
- Before taking you in, the ASE does an «assessment of your minority and isolation», which means they will ask you questions to determine whether you truly are a minor and are isolated in France.
- Once you have been recognised as a minor and isolated, it will no longer be possible for you to be deported and you will not need a residence permit until you are 18. You will be housed and aided in reaching autonomy (with socio-educational work, schooling or various training opportunities, legal and administrative aid) until you reach 18.

2. Once you arrive in Lyon

To have your minority recognised, you need to go to the «Centre de Mise à l'Abri et d'Évaluation» (CMAE), which will give you an appointment to make an «evaluation» of your minority.

FORUM RÉFUGIÉS, CMAE

🕒 Monday, Tuesday, Wednesday, Thursday, Friday, 8am-7pm

🏠 20 rue Neyret 69001 ☎ 04 37 40 08 55

📍 **M A** Hôtel de ville and **S 06** Neyret

Or **M C** Croix Paquet and **S 42** Neyret

- The CMAE will probably ask you to go to the Prefecture to register your fingerprints and check whether you have already had an assessment in another département.

- You will be sheltered (accommodated) until the assessment results.

For information, guidance, a card for the social restaurant and French lessons, you can go to the PASS for Minors of the Secours Populaire (refer to page 4).

3. Assessment interview

During the assessment interview with Forum Réfugiés, you will be asked questions about your identity, family, life in your home country (living conditions, schooling), the reasons for your departure and your journey to France, your living conditions since you arrived and your project in France.

- You have the **right to an interpreter** who speaks your language during the assessment interview.
- Any document (even a photograph) shown to the CMAE will be recorded and may be used during any appeal to the child protection judge.
- You are not obliged to show any documents to be recognised as a minor, but it may help you to prove your minority. If you need help reconstructing your civil status, you can go to an AMIE office (see page 3).

4. Assessment results

Forum réfugiés is responsible for filing a report with the MEOMIE (Child Welfare Service of the métropol de Lyon (Greater Lyon)). It is the MEOMIE that will have the final say in recognising your minority or not. You must check in regularly at the Forum Réfugiés office rue Neyret to find out what the result of your evaluation is. There are two possibilities:

- **Either you are recognised as an unaccompanied minor** in which case you will be taken care of: you will receive accommodation (either in a home or in a flat, or in a foster family which is more rare), you will get regular follow ups with a specialised educator, you will be able to learn French and go to school or follow a professional training course to learn a specific trade.
- **Either the MEOMIE refuses** to recognise your minority and/or your isolation.

5. Appealing before the child protection judge

If they refuse to recognise your minority, they must explain the reasons for this refusal in a document. It is important to keep this document with you, it will be useful in later proceedings. **You have the right to contest this decision before the child protection judge.** To help you, you can meet with an association.

COLLECTIF AMIE

For unaccompanied minors only.

Advice, legal aid, help with schooling & healthcare. No appointment needed.

The waiting time can be long.

🕒 Wednesday 9:30am-12:30pm

🏠 Salle de la Marmite, 7 rue Diderot, 69001

📍 **M A** Hôtel de Ville **M C** Croix Paquet

Closed from August 1 to 20.

To appeal before the judge, you must first see a lawyer. The AMIE collective can help you to see a lawyer, or you can also see a lawyer yourself at the Barreau de Lyon.

BARREAU DE LYON

For unaccompanied minors only. *Free legal aid by specialised lawyers.* Without appointment

🕒 Wednesday July 5 (every first and third Wednesday of the month)

🏠 Maison des avocats, 176 rue de créqui

📍 **M B** Place Guichard

✉ contact@barreaulyon.com

Closed in August.

The judge will then give you an appointment for your case to be heard, and may also ask for verification of your papers and medical examinations, but only with your consent.

After examining your file, the judge may recognise you as a minor and isolated, or confirm the refusal of the MEOMIE. While waiting for the judge's decision (approximately 3 months), you will not be accompanied or accommodated by Forum Réfugiés.

6. Requesting asylum

If you have fled your country because you were scared for your life, were persecuted, and you are afraid to go back, you can apply for asylum protection in France at the same time as you go through the procedure for recognising minority.

Before requesting asylum however, we recommend you get in contact with your educator or an organisation that can help you (for addresses of free legal aid, see the Watizat guide: www.watizat.org).

Your educator or your appointed MEOMIE officer can help you make an appointment at the «préfecture» (centralised administrative office). The day of your appointment, you must come with a responsible adult (an «ad hoc administrator»). The «préfecture» will take your fingerprints and further information concerning your identity. Designating an administrator might take a while. After this, you will be able to request asylum at Forum Réfugiés.

As a minor, you cannot receive the «allocation pour demandeur d'asile» (ADA - allowance for asylum seekers).

7. Residence permit

You do NOT need a residence permit if you are recognised as a minor, but you will need one when you turn 18. A residence permit is another way of staying in France legally, other than asylum. There are several different types of residence permits which correspond to different types of situations.

Requesting a residence permit is a complicated procedure which can also be quite risky. It is very important to ask for advice from legal practitioners before starting such a procedure. You should go to a legal aid sessions to discuss your personal situation and prepare your application.

COLLECTIF JEUNES RESF 69 (MINEURS/ JEUNES MAJEURS) Closed in August

For minors or young adults.

Help with difficulties with residence permit procedures.

🕒 Open every 1st and 3rd wednesday of the month from 2pm-5pm. .

Make appointment by phone or email.

☎ 07 49 19 63 84 ✉ resfjeunes69@gmail.com

🏠 Salle de la Marmite, 7 rue Diderot

📍 **M A** Hôtel de Ville **M C** Croix Paquet

🌐 <https://www.resf-jeunes69.fr>

If some of your family members are in another country of the European Union, you can ask to be reunited with them.

USEFUL ADDRESSES

INFORMATION AND ORIENTATION



PASS MINEURS SECOURS POPULAIRE

Reception, breakfasts, French lessons, discussion times, counselling and assistance with access to social rights for minors (unconditional access)

No appointment needed, please go to the reception desk upon arrival :

🕒 Monday to Friday 8:30am-11:45am

🏠 58 rue Victor Lagrange 69007 Lyon

M B Jean Macé ☎ 04 72 77 87 77

EATING



You can go to the Secours Populaire, at rue Victor Lagrange to get an access card for several welfare restaurants :

RESTO SOCIAL PLACE GUICHARD

Only for people with the access card

🕒 From Monday to Friday at 1pm

🏠 27 rue Verlet Hanus 69003

M B Place Guichard

RESTO SOCIAL CHARPENNES

Only for people with the access card

🕒 Every day at 7pm

🏠 131 Av. Thiers **M A M B** Charpennes

T 1 T 4 Collège Bellecombe

BOOTH TRUCK - ARMEE DU SALUT

🕒 Monday to Friday 6:30pm - 7:30pm

🏠 Place Bahadourian 69003 **M B** Place

Guichard / **M D** Guillotière

Closed from July 24 to August, 20.

CAMIONS DU COEUR

🕒 Monday to Friday 7:30pm - 9:30pm

🏠 Parking salle Raphaël Barros,

69100 Villeurbanne **M A** Flachet

You can eat on site. Games for children and conversations in French at 8:30pm

CLOTHING



For clothing, ask the Secours Populaire at rue Victor Lagrange, or your assigned educator for more information.

BUS DU PARTAGE

🕒 August : Wednesday 10am-12pm

🕒 September : Wednesday 10am-12pm / 2:30pm-4:30pm

🏠 Place Jean Macé 69007 Lyon

M B T 2 Jean Macé ☎ 07 68 11 46 68

Closed on August 16.

SHOWER



BAINS-DOUCHES DELESSERT

🕒 **Shower** : Monday to Friday 7:30am-5h30pm

🏠 13 rue Delessert 69007 *Closed on August 15.*

M B Stade de Gerland ☎ 04 78 72 69 01

If possible, come with a towel, soap, shampoo (hygiene items are given for free if forgotten).

🕒 **Laundry service** : make appointment on site

🕒 **Hairdressing** : every Tuesday: on registration
Opening hours to make an appointment on site
Monday, Thursday, Friday: 8am-12pm, Tuesday, Wednesday: 10:30am-12:30pm / 1:15-4:15pm

ACTIVITIES



If your minor status has been recognised, you can ask your assigned educator to direct you to a Maison des jeunes et de la Culture (MJC) to find out which activities you can do.

KABUBU

Free weekly sports activities open for all.

On registration : <https://www.kabubu.fr/fr/lyon>

🕒 Running with Adidas Runners: Tuesday 7:15pm-20:45pm
🏠 Place Antonin Poncet 69002, in front of Tony's bar

🕒 One-time events on the site : <https://www.kabubu.fr/fr/lyon>

+ information at 📞 07 82 77 58 64

or on Facebook : 🌐 Kabubu Lyon

✉️ lyon@kabubu.fr

LGBTQIA+



2MSG LGBTI AFRICAN COLLECTIVE OF LYON

Collective of African LGBTQI people who help each other and fight for the respect of their rights in France.

For information, help and counselling, make an appointment :

✉️ contact@asso2msg.org 🌐 [asso2msg](https://asso2msg.org)

SINGA 🌈

Entrepreneurship workshops, writing workshops, theater activities, French discussions, singing, climbing, pottery.

To meet them, get the program, addresses and schedules of activities: 🌐 «Singa Lyon»

✉️ communautelyon@singa.fr

📞 06 09 53 77 85

For the pottery workshop : 06 09 53 77 58

🕒 In August, writing workshop every Thursday, 5pm-7pm 🏠 Rencard, 259 rue Vendome 69003 Lyon 📞 Call 06.79.20.86.39

L'ESPACE -ORSPERE SAMDARRA 🌈

Place for discussion, encounters and exchange. Various activities are available every month. Available in English, Arabic, Tigrinya, Amharic..

🕒 Monday to Friday 2pm-5.30pm

🕒 Thursday 10am-1pm (women only)

🏠 La Rayonne - 24b rue Alfred de Musset 69100 Villeurbanne 📞 07 61 07 89 12

M A / T 3 Vaulx en Velin la soie

Calendar of activities available each month on :

🌐 www.orspere-samdarra.com

Closed July 20 to August 18 included

LA CLOCHE 🌈

- 🕒 Open hours to get the list of shops that offer free services in Lyon : Tuesday 3:30-5pm **(Closed on August 15 and 29)**

🏠 Le Flâneur Guesthouse : 56 rue Sébastien Gryphe 69007 Lyon

🕒 Wednesday August 9: Bollywood dance class : 5.30-7pm 🏠 Parc de Gerland

🕒 Thursday August 17: cooking workshop : 10-12pm and tour of Lugdunum from 2pm-3pm 🏠 Lugdunum

🕒 Friday August 18: gardening workshop : 9am-11am 🏠 Oasis de Gerland

🕒 Sunday September 10: presence at the Biennale des associations 10am -6pm 🏠 Villeurbanne

🕒 Friday September 15: gardening workshop : 9am - 11 a.m 🏠 Oasis de Gerland

🕒 thursday september 28: cooking workshop : 9am-2pm 🏠 Oasis de Gerland

More information : 📞 07 67 85 78 32

🌐 «La cloche Auvergne Rhône Alpes»

Closed from august 28 to September 1

HEALTH



Most medical sites can provide an interpreter if you don't speak French well, so don't hesitate to ask them. There is also a translation website in 39 languages specifically for medical appointments which is accessible via the app or directly on the website : 🌐 www.traducmed.fr

Emergencies 🚨

Emergency rooms treat patient which are in urgent need of medical care. In these situations, you do not need health coverage.



If you do not have health coverage (AME or CSS), you must see a social worker at the emergency room, otherwise you will have to pay for the services you received (19,61€)

Unless you are in a situation of extreme emergency, you must go to the PASS.

HOPITAL FEMME MERE ENFANT

For people under 16

🏠 59, boulevard Pinel 69500 Bron

T 6 Hôpitaux Est Pinel

HOPITAL EDOUARD HERRIOT

For people over 16

🏠 5, place d'Arsonval, Lyon (PAVILLON K)

M D / T 2 Grange blanche

The PASS



Free medical appointments for people without health coverage.

Important : If you do not have health coverage (CSS or AME), do not leave the hospital without seeing a social worker.

HOPITAL FEMME MERE ENFANT

Pediatric medical care (-16 years old)

You will need to call to make an appointment.

The waiting period is quite long (2 month)

📞 Reception :

Monday to Friday 8:30am-12pm / 2pm-4pm

☎ 04 27 85 56 49 / 04 27 85 56 47

🏠 59, boulevard Pinel 69500 Bron

T 6 Hôpitaux Est Pinel

C 8 / **C 9** Hôpital mère enfant

Closed on July 14

HOPITAL EDOUARD HERRIOT - PASS

PERINATALITÉ

Support during pregnancy.

You will need an appointment

📞 Reception : Monday to Friday 9am-4pm.

Closed on Thursday afternoon.

☎ 04 72 11 25 91, a medical-social professional must make the 1st appointment.

✉ heh.passperinat@chu-lyon.fr

Closed from August 14 to 18 included

Secretariat closed from July 31 to August 25, please make an appointment by e-mail.

Medical organisations

MÉDECINS DU MONDE : LE CASO

For people without health insurance only.

Free medical appointments.

August 🕒 Monday, Wednesday and Friday 9am

September 🕒 Monday and Friday at 9am, and

Wednesday at 1:30pm

Come a little before the opening time .

🏠 15, boulevard Vivier Merle 69003 Lyon

☎ 04 72 92 49 01

M B Part-Dieu Vivier Merle

Closed from August 4 to 18.

Please call before coming, the information on the answering machine is up to date.



Eyes / Teeth

URGENCES / PASS DENTAIRE

Only if pain or dental infections, bring proof of identity if possible.

Ask to see a social worker when you arrive

🕒 Monday to Friday 9am-2pm

Saturday 8:45am - 11am

(come early, there might be a long wait).

☎ 04 72 11 03 65

From July 17 to September 9 included:

🏠 6, place Deperet 69007 Lyon

M D Guillotière / **T 1** Rue de l'Université

Closed on August 15

From September 11 :

🏠 5, place d'Arsonval, Lyon (PAVILLON A)

M D / **T 2** Grange blanche

FRANCE HUMANITAIRE

For people with no health insurance (neither AME nor CMU)

🕒 Dental problems : Thursday 2pm-6pm

Closed in August, resumes on September 7

🕒 Eye problems : Wednesday 1:30pm-5pm.

Closed in August, resumes on September 13

🏠 15 rue Cavenne 69007 Lyon **M D** Guillotière

☎ 04 72 73 09 25

Some hours may be cancelled due to a lack of volunteers.

Sexual Health



PLANNING FAMILIAL 69

Informations and advice about sexual and reproductive health, life as a couple.

Appointments possible for contraception, abortion, pregnancy check-ups, and sexuality transmitted infection (STI). Interpreter available.

🕒 Monday, Wednesday, Thursday 9am-12pm /

1pm-6pm, Tuesday 1pm-6pm,

Friday 9am-12pm / 1pm-4pm

🏠 2, rue Lakanal 69100 Villeurbanne

☎ 04 78 89 50 61 **T 1** / **T 4** le Tonkin

✉ contact@planningfamilial69.fr.

Closed on August 11, 14, 15, 22 and September 5 and 12.

17 other centers available : <https://www.grandlyon.com/centres-de-planification-et-d-education-familiale.html>

- Medical testing for : HIV, Hepatitis A/B/C, chlamydia, syphilis
- Sexually Transmitted Infection care (such as PrEP) + vaccinations
- Make an **appointment**
- **by phone** (they receive a lot of calls, do not hesitate to call several times)
- for screening and vaccination, possibility to do it online on www.chu-lyon.fr - in the «dépistage SIDA et IST» section -(Connect on Friday morning to have a slot for the following week)
- For emergencies, no appointment needed

- CEGIDD HÔPITAL EDOUARD HERRIOT

🕒 Monday to Friday 8.30am - 4pm

☎ 04 72 11 62 06

🏠 (Pavillon K) 5 place Arsonval 69003 Lyon

M D Grange Blanche

Closed on August 14 and 15.

- CEGIDD HÔPITAL CROIX ROUSSE

Phone reception :

🕒 Monday to Thursday 10am-12:30pm / 2pm-4:30pm

🕒 Friday 11am-12:30pm / 2pm-4:30pm

☎ 04 26 10 94 73

🏠 103, grande rue croix rousse **M C** Hénon

Closed on August 14 and 15.

Tuberculosis / BCG / Vaccination

CDHS

Tuberculosis screening, vaccination (BCG and mandatory injections, quitting smoking.

CDHS of Lyon (there are 6 in the Rhône area) :

🕒 Monday, Tuesday, Wednesday 8:30am-12:30pm / 1:30pm-5:30pm

🕒 Thursday 8:30am-12:30pm / 2:30pm-5:30pm

🕒 Friday 8:30am-12:30pm / 1:30pm-5pm

Make an appointment by phone

☎ 04 72 73 12 76 or online for BCG vaccination

www.cdhs.fr

🏠 2, rue de Marseille **M D** / **T 1** Guillotière

Closed on August 14 and 15.

SUAL

For young people struggling with addiction.

Arabic interpreter available (all different dialects). 🕒 Every Wednesday: 2pm-4pm. No appointment needed.

🏠 Centre Hospitalier Le Vinatier - Bâtiment 502, RDC - 95, Bd Pinel 69500 BRON

☎ 04.37.91.54.75 ✉ sual@ch-le-vinatier.fr

CAARUD PAUSE DIABOLO

Access to risk reduction material, HIV/ Hepatitis screening laboratory, product analysis.

- **Access to risk reduction material :**

🕒 Monday 10am-8pm, Tuesday, Thursday, Friday 10am-6pm, Wednesday 10am-1pm

- **Group reception :** Monday 2.30pm-5.30pm, Tuesday 2.30pm-5.30pm (women only), Wednesday and Friday 10am-1pm

🏠 64, rue Villeroy **M B** Saxe Gambetta

☎ 04 78 62 03 74 **Closed on July 14**

Mental health

CENTRE ESSOR - FORUM RÉFUGIÉS

For adults, minors over 6 years and unaccompanied minors. *Long term psychological counselling and support.*

Three months wait before the first appointment. Call to get the registration form.

☎ 04 78 03 07 59 🏠 158 ter, rue du 4 août 1789 69100 Villeurbanne **M A** Flachat

EQUIPE MOBILE EN SANTÉ MENTALE POUR MNA - FONDATION OVE

For unaccompanied minors.

Psychosocial support and assistance

Make an appointment by mail or by phone

🕒 Monday to Friday 9am-5pm

☎ 07.78.96.24.40

✉ em.santementale@fondation-ove.fr

Closed from July 31 to August 15

DISPOSITIF DARJELY

For young people aged 15 to 25

Personalised support and referral to addiction and/or mental health services

Make an appointment by telephone or e-mail

☎ 06 12 48 28 66 ✉ darjely@mas-asso.fr

🏠 CH Vinatier - Pole Mopha, 95 Boulevard Pinel, 69678 Bron **T 2** / **T 5** Desgenettes

SCHOOL / COURSES

School

In France, access to school is a right for all children under 16, whatever their status and their living conditions. School is free and we cannot refuse you access. To register, you must contact the Mairie you are affiliated to based on where you live.

Get in touch with the Secours Populaire for catch up classes to get you up to standard whilst you are waiting to go back to school. If you are currently appealing a decision, contact the AMIE collective to be put in school. If you are recognised as a minor, or if you are a young adult, it is the MEOMIE that is in charge of putting you in school.

«Mission locale»

Individual socio-professional support and follow-up for young people between the ages of 16 and 25, recognised as minors or who possess a residence permit if they are adults. More information on the Mission Locale website: <https://www.missions-locales.org/services-pour-les-jeunes/>

«Service civique»

From 16 to 25, if you have a residence permit, it is possible for you to do a «service civique» - a social initiative oriented working contract (lasts from 6 months to a year), paid between 580 and 690€ per month. More information on the Service Civique website <https://www.service-civique.gouv.fr/>

Apprenticeship

YOON FRANCE

Open to all foreign people, regardless of the status. Support in finding work: follow-ups, advice and interviews, practical workshops, training courses. Free support, no appointment needed

In August : August 2, 23 and 30 with appointment 📍 Bâtiment Hévéa, 2 rue Professeur Zimmermann **M B** Jean Macé

In September :

🕒 Monday 2:30-4:30pm 📍 Lyon Olympique Échecs, 5 place du marché, 69 009 **M D** Valmy

🕒 Every 1st and 3rd Tuesday of the month 9.30-11.30am 📍 Pimms, 62 avenue de l'Europe, 69140 Rillieux la Pape **C 2 C 5** L'Echappée

🕒 Tuesday 2pm-4pm 📍 Arche de Noé, 3 rue Féliissent **M D** Guillotière

🕒 Wednesday 9:30-11:30am 📍 L'Archipel, 172 rue Anatole France Villeurbanne **M A** Flachet
☎ 07 82 45 44 06 ✉ contact@yoonfrance.com



For more information and addresses,
download the complet guide :

www.watizat.org

You have a question ? Contact us :
lyon@watizat.org

Si vous êtes une organisation, association ou collectif,
contactez nous pour commande des guides en version papier

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