



## USEFUL ADDRESSES FOR UNACCOMPANIED MINORS

**Your are an «unaccompanied minor» or «Mineur Non Accompagné (MNA)» if**

- You are less than 18 years old
- You are in France without your parents or legal guardians.

→ As an unaccompanied minor, you are considered to be “in danger”. You will be protected and taken care of by the Child Welfare Services (the Aide Sociale à l’Enfance (ASE)), if you are recognized as a minor.

**In this flyer, you will find the procedures that concern you, your rights and the structures where you can find help.**

# PROCEDURES

Being **isolated** doesn't necessarily mean that you know no one in France, but rather that you are not with your legal guardians. One of your family members is not necessarily your legal guardian, you will usually need to follow a legal procedure (called a «procédure de délégation») to delegate familial authority or guardianship.

## 1. Your rights in France

- **France has a legal obligation to take care of unaccompanied minors that are on the French territory.** It's the Child Welfare Services (ASE), which is managed by the Métropole de Lyon (Greater Lyon), that is in charge of housing and taking charge of unaccompanied minors.
- Before taking you in, the ASE does an «assessment of your minority and isolation», which means they will ask you questions to determine whether you truly are a minor and are isolated in France.
- Once you have been recognised as a minor and isolated, it will no longer be possible for you to be deported and you will not need a residence permit until you are 18. You will be housed and aided in reaching autonomy (with socio-educational work, schooling or various training opportunities, legal and administrative aid) until you reach 18.

## 2. Once you arrive in Lyon

To have your minority recognised, you need to go to the «Centre de Mise à l'Abri et d'Évaluation» (CMAE), which will give you an appointment to make an «evaluation» of your minority.

### FORUM RÉFUGIÉS, CMAE

🕒 Monday, Tuesday, Wednesday, Thursday, Friday, 8am-7pm  
 📍 20 rue Neyret 69001 ☎ 04 37 40 08 55  
 📍 Hôtel de ville and 📍 06 Neyret  
 Or 📍 Croix Paquet and 📍 42 Neyret

- The CMAE will probably ask you to go to the Prefecture to register your fingerprints and check whether you have already had an assessment in another département.

- You will be sheltered (accommodated) until the assessment results.

For information, guidance, a card for the social restaurant and French lessons, you can go to the PASS for Minors of the Secours Populaire (refer to page 4).

## 3. Assessment interview

During the assessment interview with Forum Réfugiés, you will be asked questions about your identity, family, life in your home country (living conditions, schooling), the reasons for your departure and your journey to France, your living conditions since you arrived and your project in France.

- You have the **right to an interpreter** who speaks your language during the assessment interview.
- Any document (even a photograph) shown to the CMAE will be recorded and may be used during any appeal to the child protection judge.
- You are not obliged to show any documents to be recognised as a minor, but it may help you to prove your minority. If you need help reconstructing your civil status, you can go to an AMIE office (see page 3).

## 4. Assessment results

Forum réfugiés is responsible for filing a report with the MEOMIE (Child Welfare Service of the métropol de Lyon (Greater Lyon)). It is the MEOMIE that will have the final say in recognising your minority or not. You must check in regularly at the Forum Réfugiés office rue Neyret to find out what the result of your evaluation is. There are two possibilities:

- **Either you are recognised as an unaccompanied minor** in which case you will be taken care of: you will receive accommodation (either in a home or in a flat, or in a foster family which is more rare), you will get regular follow ups with a specialised educator, you will be able to learn French and go to school or follow a professional training course to learn a specific trade.
- **Either the MEOMIE refuses** to recognise your minority and/or your isolation.

## 5. Appealing before the child protection judge

If they refuse to recognise your minority, they must explain the reasons for this refusal in a document. It is important to keep this document with you, it will be useful in later proceedings. **You have the right to contest this decision before the child protection judge.** To help you, you can meet with an association.

### COLLECTIF AMIE

Advice, legal aid, help with schooling.

#### For unaccompanied minors only.

- 🕒 If you come for the first time : without appointment, wednesday 9am-12pm for registration.
- 🕒 For people already registered at AMIE, you can make an appointment to go there on fridays 9am-12pm.
- 📍 Salle de la Marmite, 7 rue Diderot, 69001
- 📍 Hôtel de Ville

To appeal before the judge, you must first see a lawyer. The AMIE collective can help you to see a lawyer, or you can also see a lawyer yourself at the Barreau de Lyon.

### BARREAU DE LYON

**For unaccompanied minors only.** Free legal aid by specialised lawyers. Without appointment  
 🕒 Wednesday April 3rd and 17th 10am-12pm  
 📍 Maison des avocats, 176 rue de créqui  
 📍 Place Guichard  
 ✉ [contact@barreaulyon.com](mailto:contact@barreaulyon.com)

The judge will then give you an appointment for your case to be heard, and may also ask for verification of your papers and medical examinations, but only with your consent. **After examining your file, the judge may recognise you as a minor and isolated, or confirm the refusal of the MEOMIE.** While waiting for the judge's decision (approximately 3 months), you will not be accompanied or accommodated by Forum Réfugiés.

## 6. Requesting asylum

If you have fled your country because you were scared for your life, were persecuted, and you are afraid to go back, you can apply for asylum protection in France at the same time as you go

through the procedure for recognising minority.

Before requesting asylum however, we recommend you get in contact with your educator or an organisation that can help you (for addresses of free legal aid, see the Watizat guide: [www.watizat.org](http://www.watizat.org)).

Your educator or your appointed MEOMIE officer can help you make an appointment at the «préfecture» (centralised administrative office). The day of your appointment, you must come with a responsible adult (an «ad hoc administrator»). The «préfecture» will take your fingerprints and further information concerning your identity. Designating an administrator might take a while. After this, you will be able to request asylum at Forum Réfugiés.

As a minor, you cannot receive the «allocation pour demandeur d'asile» (ADA - allowance for asylum seekers).

## 7. Residence permit

You do not need a residence permit if you are recognised as a minor, but you will need one when you turn 18. A residence permit is another way of staying in France legally, other than asylum. There are several different types of residence permits which correspond to different types of situations.

Requesting a residence permit is a complicated procedure which can also be quite risky. It is very important to ask for advice from legal practitioners before starting such a procedure. You should go to a legal aid sessions to discuss your personal situation and prepare your application.

### COLLECTIF JEUNES RESF 69 (MINEURS/ JEUNES MAJEURS)

#### For minors or young adults.

Help with difficulties with residence permit procedures.  
 🕒 Open every 1st wednesday of the month from 2pm-5pm. (April 3rd)  
 Make appointment by phone or email.  
 ☎ 07 49 19 63 84 ✉ [resfjeunes69@gmail.com](mailto:resfjeunes69@gmail.com)  
 📍 Salle de la Marmite, 7 rue Diderot  
 📍 Hôtel de Ville 📍 Croix Paquet  
 🌐 <http://www.resf-jeunes69.fr>

If some of your family members are in another country of the European Union, you can ask to be reunited with them.

# USEFUL ADDRESSES

## INFORMATION AND ORIENTATION

### PASS MINEURS SECOURS POPULAIRE

Reception, breakfasts, French lessons, discussion times, counselling and assistance with access to social rights for minors (unconditional access) No appointment needed, please go to the reception desk upon arrival :

🕒 Monday to Sunday 8:30am-11am  
🕒 Administrative reception 8:30am-12pm  
☎ 04 72 77 87 77

🏠 58 rue Victor Lagrange 69007 Lyon

**M B** Jean Macé. **Closed on May the 1st**

## EATING

**You can go to the Secours Populaire, at rue Victor Lagrange to get an access card for several welfare restaurants :**

### RESTO SOCIAL PLACE GUICHARD

**Access on referral from the Secours Populaire.**

🕒 From Monday to Friday at 12pm-2pm

🏠 27 rue Verlet Hanus 69003

**M B** Place Guichard

### RESTO SOCIAL CHARPENNES

**Only for people with the access card**

🕒 Every day : 12pm-1:15pm / 6:55pm- 8pm

🏠 131 Av. Thiers **M A M B** Charpennes

**T 1 T 4** Collège Bellecombe

### BOOTH TRUCK - ARMEE DU SALUT

🕒 Monday to Friday 6:30pm - 7:30pm

🏠 Place Bahadourian 69003

**M B** Place Guichard / **M D** Guillotière

**Closed on May the 1st**

### CAMIONS DU COEUR

🕒 Monday to Friday 7:30pm -9:30pm

🏠 Parking salle Raphaël Barros, 69100 Villeurbanne **M A** Flachat

You can eat on site. Games for children and conversations in French at 8:30pm

## CLOTHING

**For clothing, ask the Secours Populaire at rue Victor Lagrange, or your assigned educator for more information.**

### BUS DU PARTAGE

🕒 Wednesday 10am-12pm / 2:30pm-4:30pm

🏠 Place Jean Macé 69007 Lyon

**M B T 2** Jean Macé ☎ 07 68 11 46 68

## SHOWER

### BAINS-DOUCHES DELESSERT

🕒 **Shower** : Monday to Friday 7:30am-5:30pm

🏠 13 rue Delessert 69007 **Closed on May the 1st**

**M B** Stade de Gerland ☎ 04 78 72 69 01

If possible, come with a towel, soap, shampoo (hygiene items are given for free if forgotten).

🕒 **Laundry service** : make appointment on site

🕒 **Hairdressing** : every Tuesday: on registration  
Opening hours to make an appointment on site Monday, Thursday, Friday: 8am-12pm / Tuesday, Wednesday: 10:30am-12:30pm / 1:15-4:15pm

## ACTIVITIES

If your minor status has been recognised, you can ask your assigned educator to direct you to a Maison des jeunes et de la Culture (MJC) to find out which activities you can do.

### KABUBU

**Free weekly sports activities open for all.**

On registration : <https://www.kabubu.fr/fr/lyon>

**No activities during school holidays, except climbing and running**

🕒 Muscle strengthening : Monday 8pm - 9pm

🏠 Chariol pool, 102 rue Antoine Chariol

🕒 Running with Adidas Runners: Tuesday 7:30pm-20:45pm 🏠 Place Antonin Poncet 69002, in front of Tony's bar

🕒 Basketball : Thursday 7:45-9pm 🏠 Françoise

Héritier gym, 2 rue Pré-Gaudry, Lyon

🕒 Climbing, monday 2pm-4pm

🏠 MRoc Part Dieu, 86 rue du pensionnat.

🕒 Badminton, friday from 18pm to 19:30pm  
Tuesday 9:30pm to 11pm

🏠 Salle Cube de la SEPR 46 Rue Professeur Rochaix 69003 Lyon

🕒 Dance : Friday 8pm-10pm

🏠 4 rue Vaucanson, 69001 Lyon

+ information at ☎ 07 82 77 58 64

or **f** Kabubu Lyon ✉ [lyon@kabubu.fr](mailto:lyon@kabubu.fr)

### SINGA

Entrepreneurship workshops, writing workshops, dance, singing, yoga, capoeira, painting,..

To meet them, get the program, addresses and schedules of activities: **f** «Singa Lyon»

✉ [communaute lyon@singa.fr](mailto:communaute lyon@singa.fr)

☎ 06 09 53 77 85

🏠 12 rue Gabriel Péri, Oullins **M B** Gare d'Oullins

🕒 Writing workshop every Thursday, 5pm-7pm

🏠 23 rue Valentin Haüy, Villeurbanne

**C 3** Blanqui Le Rize ☎ Call 06.79.20.86.39

### L'ESPACE -ORSPERE SAMDARRA

Place for discussion, encounters and exchange. Various activities are available every month. Available in English, Arabic, Tigrinya, Amharic, Dari, Pachtou..

🕒 Monday to Friday 2pm-5.30pm

🏠 La Rayonne - 24b rue Alfred de Musset

69100 Villeurbanne ☎ 07 61 07 89 12

**M A / T 3** Vaulx en Velin la soie

**Closed from April the 9th to the 12th**

**After April the 15th, open at :**

🏠 275 rue André Philip, Lyon

**M B** Place Guichard

Calendar of activities available each month on :

📄 [www.orspere-samdarra.com](http://www.orspere-samdarra.com)

### TIERS LIEU MAISON SÉSAME

#### SECOURS CATHOLIQUE

A space open to all, for meeting and sharing, open to the neighborhood: group discussions around various themes, conversation cafés, creative and fun workshops. **Open to all.**

🕒 Coffee gathering open to all : Tuesday, Friday, 9:15am-12pm

Wednesday, Thursday 2:30pm-4:30pm

🕒 Soccer team : Saturday afternoon (contact 0605893885 for the address)

🕒 Sewing workshop : Friday 9:15am-12pm

① «Cuisinons ensemble» : cooking workshop, registration required on site

① Friendly gathering (games, discussions, dances..) : Thursday 4pm-6:30pm

🏠 111, rue du 1er mars 1943, Villeurbanne

**C 3 C 26 C 11** Grand Clément

**f** Maison Sésame (Secours Catholique Rhône)

## LGBTQIA+

### 2MSG - SELF-HANDLED LGBTI AFRICAN ORGANIZATION

Collective of activist LGBTI African refugees.

Mutual help for daily life and legal procedures to access rights in France.

For information, help and counselling, make an appointment :

✉ [contact@asso2msg.org](mailto:contact@asso2msg.org) **f** [asso2msg](https://www.asso2msg.org)

## HEALTHCARE

**IN CASE OF EMERGENCY CALL 15**

## Emergencies

If you have a serious and urgent health problem, call 15. If you can't call, go to the emergency room of the nearest hospital. In these situations, you do not need health coverage.

⚠ If you do not have health coverage (AME or CSS), you must see a social worker at the emergency room, otherwise you will have to pay for the services you received (19,61€)

**Unless you are in a situation of extreme emergency, you must go to the PASS.**

### HOPITAL FEMME MERE ENFANT

**For people under -16**

🏠 59, boulevard Pinel 69500 Bron

**T 6** Hôpitaux Est Pinel

### HOPITAL EDOUARD HERRIOT

**For people over +16**

🏠 5, place d'Arsonval, Lyon (PAVILLON N)

**M D / T 2** Grange blanche

## The PASS



**Free medical appointments for people without health coverage.**

**Important :** If you do not have health coverage (CSS or AME), do not leave the hospital without seeing a social worker.

### HOPITAL EDOUARD HERRIOT

**For people over 16 years old.**

No appointment needed for the first time, **get there very early in the morning** (before 7:30am).

**Receive only 2 new patients per day, only on Monday, Wednesday and Friday. No doctors on april 3, 8 and 19. Closed on May 1st.**

If you have an appointment:

⌚ Monday, Tuesday, Wednesday, Friday : 8:45am -12:30pm / 2pm- 4:30pm  
⌚ Thursday : 8.45am-12:30pm

🏠 5, place d'Arsonval, Lyon (PAVILLON K)  
M D / T 2 Grange blanche  
☎ 04 72 11 03 94

### HOPITAL FEMME MERE ENFANT

**Pediatric medical care (under -16 years old)**

You will need to call or email to make an appointment - 3 weeks waiting time

⌚ Reception : monday, tuesday, thursday and friday 8/30am-12  
☎ 04 27 85 56 49 / 04 27 85 56 47

✉ [hfme.passpediatrique@chu-lyon.fr](mailto:hfme.passpediatrique@chu-lyon.fr)

🏠 59, boulevard Pinel 69500 Bron

T 6 Hôpitaux Est Pinel

C 8 / C 9 Hôpital mère enfant

## Medical organisations

### MÉDECINS DU MONDE : LE CASO

**For people without health insurance only.**

Doctors, social workers, screening.

⌚ Monday and Friday at 9am  
⌚ Wednesday at 1:30pm-**Closed on May 1st**  
Come a little before the opening time .

☎ 04 72 92 49 01  
🏠 15, boulevard Vivier Merle 69003 Lyon  
M B Part-Dieu Vivier Merle

**Please call before coming, the information on the answering machine is up to date.**

### MÉDECINS DU MONDE : LE BUS

**Open to all.** Health prevention, healthcare, someone to talk to.

⌚ Tuesday April 2, 16 and 30th : 7pm-10pm  
⌚ Every Thursday 7pm- 10pm  
🏠 Place Carnot 69002 M A Perrache



### URGENCES / PASS DENTAIRE

**Only if emergency or dental infections.**

bring proof of identity if possible.

Ask to see a social worker when you arrive

⌚ Monday to Friday 8:45am-3pm  
⌚ Saturday 8:45am - 11am (come early)  
☎ 04 72 11 03 65. **Closed on May the 1st**  
M D / T 2 Grange blanche  
🏠 5, place d'Arsonval, Lyon (PAVILLON A)

### FRANCE HUMANITAIRE

**For people with no health insurance (neither AME nor CMU)**

⌚ **Dental problems** : Thursday 2pm-5pm  
⌚ **Eye problems** : Wednesday 1:30pm-5pm.  
☎ 04 72 73 09 25  
🏠 15 rue Cavenne 69007 Lyon M D Guillotière.

## Sexual Health/Couple

### PLANNING FAMILIAL 69

Informations and advice about sexual and reproductive health, life as a couple.  
Appointments possible for contraception, abortion, pregnancy check-ups, and sexually transmitted infection (STI). Interpreter available

⌚ Monday, Wednesday, Thursday 9am-12pm / 1pm-6pm, Tuesday 1pm-6pm, Friday 9am-12pm / 1pm-4pm.  
**Closed on May the 1st.**

☎ 04 78 89 50 61  
🏠 2, rue Lakanal T 1 / T 4 le Tonkin

Other centres do the same thing (CPEF) and offer support on relationships and sexual health, see the list on the website : [Website](#)

### CEGIDD :

- Medical testing for : HIV, Hepatitis A/B/C, chlamydia, syphilis
- Sexually Transmitted Infection care (such as PrEP)
- Make an **appointment by phone** (they receive a lot of calls, do not hesitate to call several times)  
- for screening, possibility to do it **online** on [www.chu-lyon.fr](http://www.chu-lyon.fr) - in the «dépistage SIDA et IST» section -(Connect on Friday 9am to have a slot for the following week)
- For emergencies, no appointment needed

### 🏠 CEGIDD HÔPITAL EDOUARD HERRIOT

⌚ Monday, Tuesday, Thursday 8:30am-7pm  
⌚ Wednesday, Friday 8:30am-4pm.  
**Closed on May the 1st**  
☎ 04 72 11 62 06  
🏠 (Pavillon K) 5 place Arsonval 69003 Lyon  
M D Grange Blanche

### 🏠 CEGIDD HÔPITAL CROIX ROUSSE

⌚ **Phone reception** : Monday to Thursday 10am-12:30pm / 2pm-4:30pm. Friday 11am-12:30am / 2pm-4:30pm  
⌚ **Welcome on site** : Monday 8:30-6pm, Tuesday 9am-6pm, Wednesday 9am-5pm, Thursday 8:30-6:30pm, Friday 10:30am-4:30pm.  
**Closed on May the 1st.**  
☎ 04 26 10 94 73  
🏠 103, grande rue croix rousse M C Hénon

## Tuberculosis / BCG / Vaccination

### CDHS

Tuberculosis screening, vaccination (BCG and mandatory injections, quitting smoking).  
**CDHS of Lyon** (there are 6 in the Rhône area) :  
⌚ Monday, Tuesday, Wednesday 8:30am-12:30pm / 1:30pm-5:30pm  
⌚ Thursday 8:30am-12:30pm / 2:30pm-5:30pm  
⌚ Friday 8:30am-12:30pm / 1:30pm-5pm

**Health advice with a doctor**, only for people without health insurance.  
⌚ Friday 1:15pm-4:30pm

Make an appointment by phone  
☎ 04 72 73 12 76 or online for BCG vaccination ☎ : [www.cdhs.fr](http://www.cdhs.fr)  
🏠 2, rue de Marseille M D / T 1 Guillotière

## Addictions

### SUAL

**For young people struggling with addiction.**  
Arabic interpreter available (all different dialects).

⌚ Every Wednesday: 2pm-4pm.  
No appointment needed.

**Closed on May the 1st.**

☎ 04.37.91.50.75

🏠 Centre Hospitalier Le Vinatier - Bâtiment 502, RDC - 95, Bd Pinel 69500 BRON  
✉ [sual@ch-le-vinatier.fr](mailto:sual@ch-le-vinatier.fr)

## Mental health

### MOBILE MENTAL HEALTH TEAM FOR MNA - FONDATION OVE

**For unaccompanied minors.**

Psychosocial support and assistance  
Make an appointment by mail or by phone  
⌚ Monday to Friday 9am-5pm  
**Closed on May the 1st.**

☎ 07.78.96.24.40  
✉ [em.santementale@fondation-ove.fr](mailto:em.santementale@fondation-ove.fr)

### DISPOSITIF DARJELY

**For young people aged 15 to 25**

Personalised support and referral to addiction and/or mental health services  
Make an appointment by telephone or e-mail  
☎ 06 12 48 28 66

✉ [darjely@mas-asso.fr](mailto:darjely@mas-asso.fr)  
🏠 CH Vinatier - Bron T 2 / T 5 Desgenettes

**Mental Health Information and Referral Line of the Vinatier hospital :**  
☎ **08 05 05 05 69** (free, 8am-8pm 7/7)



# SCHOOL / COURSES

## School

In France, access to school is a right for all children under 16, whatever their status and their living conditions. School is free and we cannot refuse you access. To register, you must contact the City Hall you are affiliated to based on where you live.

Get in touch with the Secours Populaire for catch up classes to get you up to standard whilst you are waiting to go back to school. If you are currently appealing a decision, contact the AMIE collective to be put in school. If you are recognised as a minor, or if you are a young adult, it is the MEOMIE that is in charge of putting you in school.

## «Mission locale»

Individual socio-professional support and follow-up for young people between the ages of 16 and 25, recognised as minors or who possess a residence permit if they are adults. More information on the Mission Locale website: <https://www.missions-locales.org/services-pour-les-jeunes/>

## «Service civique»

From 16 to 25, if you have a residence permit, it is possible for you to do a «service civique» - a social initiative oriented working contract (lasts from 6 months to a year), paid between 580 and 690€ per month. More information on the Service Civique website <https://www.service-civique.gouv.fr/>

## Apprenticeship

### YOON FRANCE

Support in finding work: follow-ups, advice and interviews, practical workshops, training courses. Free support, no appointment needed. **Open to all foreign people, regardless of the status.**

🕒 Monday 2:30-4:30pm

**Closed from April 13th to 28th**

📍 Lyon Olympique Échecs, 5 place du marché, 69 009 **M D** Valmy

🕒 Tuesday 2pm-4pm

**Closed from April 13th to 28th**

📍 Arche de Noé, 3 rue Félicité **M D** Guillotière

🕒 Wednesday 9:30-11:30am **Closed on May 1st**

📍 L'Archipel, 172 rue Anatole France  
Villeurbanne **M A** Flachat

🕒 Thursday April 4th : 2pm-4pm

📍 CS Les Saulaie, 11 rue de la Convention,  
69600 Oullins **M B** Gare d'Oullins

☎ 07 82 45 44 06 ✉ [contact@yoonfrance.com](mailto:contact@yoonfrance.com)

For more information and addresses,  
download the complet guide :

[www.watizat.org](http://www.watizat.org)

You have a question ? Contact us :  
[lyon@watizat.org](mailto:lyon@watizat.org)



Watizat Lyon



watizatlyon



Watizat, chaine d'information



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Si vous êtes une organisation, association ou collectif,  
contactez nous pour commande des guides en version papier