



ARRIVING IN LYON - MARCH / APRIL 2026



YOUR ADMINISTRATIVE SITUATION

You are a foreigner and wish to stay in France: in order to stay on French territory without risking expulsion, you should apply for a residency permit. There are various possibilities (**asylum claim, applying for residency permit**) depending on your personal situation. In the box below you will find information on how to start an asylum claim. This is not the only available option. These procedures are long and complicated.

For all the information on legal advice centres, see the full Watizat guide (QR code on the back).

As soon as you arrive, keep photographs and copies of all documents and letters received during your stay in France.

Keep those copies in different places (at a friend's house or with an organisation) and online (in your emails...). It is useful for your asylum application or if you are arrested to prove your presence on French territory, and so organisations can understand your situation.

ASYLUM APPLICATION

To start your asylum application in France, you must go to the «Structure de Premier Accueil des Demandeurs d'Asile» (SPADA). In Lyon, the SPADA is called 'la Maison du Réfugié'. It is managed by 'Forum Réfugiés'.

FORUM RÉFUGIÉS

🕒 Monday to Friday, 8:40am-12:30
📍 Maison du Réfugié, 326 rue Garibaldi, 69007
🚇 M D Garibaldi ☎ 04 72 77 68 02

You have to go at the opening or in the afternoon to avoid waiting too long.
In the case of heavy affluence, you may be given an appointment to return on another day.

If you are with your FAMILY (couples, spouses, children), your asylum claim is a family application: all members of your family living in France must come with you to the SPADA. Including those who already have a residence permit !

If you have any question, ask to a legal organization before going to the SPADA (see in the Watizat guide).

Forum Réfugiés will ask you **the dates of your departure from your country and arrival in France. Please note that if you say you have been in France for more than 90 days, you will be placed under the «accelerated procedure», which is unfavourable to you.**

Unaccompagnied Minors (under 18)

Go to Forum Réfugiés, rue Neyret, to try to have your minority and unaccompanied status recognized. If you get legally recognized as an unaccompanied minor, you will be taken care of by «l'Aide Sociale à l'Enfance» (ASE - Child Welfare Office) until you are 18 years old (accommodation, school, healthcare)

FORUM RÉFUGIÉS, CMAE

🕒 Monday to Friday: 8am-7pm
☎ 04 37 40 08 55
📍 20 rue Neyret 69001, Lyon
🚇 M A Hôtel de ville et S 06 Neyret
Or M C Croix Paquet et S 42 Neyret

HOUSING

Emergency accommodation for all

If you don't have any accommodation, you can call this emergency number for free : 115

You don't need a French residency permit to qualify.

Careful, there aren't many spaces so accommodation isn't guaranteed and is often only available for a short stay.
The waiting time can be 30 min or more. You have to call several times until you get the recorded message, then stay on the line to get someone on the phone. There are not enough slots, you can only get on slot every 4 nights.

You can also request blankets from 115, which will be brought to you.



O' RESTO

🕒 Every day : 11:40am-1:15pm / 6:45- 8pm
📍 131, avenue Thiers 69006 Lyon
🚇 M A / M B Charpennes

Access to the restaurant only with an individual card.

Register for your card on site:

🕒 Monday to Friday 10am-1pm / 2:30-4:30pm

CAMIONS DU COEUR

You can eat on site.

Games for children and conversations in French at 8:30pm.

🕒 Monday to Friday 7:30-9:30pm

📍 Parking salle Raphaël Barros, 69100 Villeurbanne 🚇 M A Flachet

ARMEE DU SALUT-BOOTH TRUCK

🕒 Monday to Friday 6:30pm - 7:30pm

📍 Place Bahadourian 🚇 M B Place Guichard / M D Guillotière



HEALTHCARE

IN CASE OF EMERGENCY CALL 15

You don't need medical coverage to go to the emergency. But don't leave without seeing a social worker, otherwise you will have to pay

HOPITAL EDOUARD HERRIOT (Emergencies : PAVILLON N)

🚇 M D / T 2 Grange blanche

HÔPITAL SAINT-JOSEPH SAINT-LUC 🚇 T 1 Quai Claude Bernard



The PASS

Free medical appointments for people without health coverage.

Important : If you do not have health coverage (CSS or AME), do not leave the hospital without seeing a social worker.

PASS - HOPITAL EDOUARD HERRIOT For people over 16 years old.

No appointment needed for the first time, **get there very early in the morning** (from 6:00am).

Receive only 2 to 4 new patients per day, only on Monday, Wednesday and Friday.

If you have an appointment:

🕒 Monday, Tuesday, Wednesday, Friday:

8:45am -12:30 / 2- 4:30pm

🕒 Thursday : 8.45am-12:30

📍 5, place d'Arsonval, Lyon (PAVILLON K)

🚇 M D / T 2 Grange blanche

☎ 04 72 11 03 94

PASS HÔPITAL SAINT-JOSEPH SAINT-LUC

Without appointment:

🕒 Monday and Tuesday, 8:30am (**only 6 first patients, come at 7am**)

By appointment, on site or by phone:

🕒 Monday, Tuesday, Thursday all day, and Friday morning.

📍 38, rue Raulin 🚇 T 1 Quai Claude Bernard

☎ 04 78 61 88 70 (leave a message to get a call back)

Medical organisations

MÉDECINS DU MONDE : LE CASO

Free medical consultations, reserved for individuals without medical coverage.

Doctors, social workers, screenings

🕒 Monday: 8:30

🕒 Wednesday: 1:30pm

(come a little before the opening time)

📍 305 rue Paul Bert

🚇 M B Part-Dieu

☎ 04 72 92 49 01.

Please call before coming, the information on the answering machine is up to date.

PASS LE VINATIER

For people over 16 years old.

Social worker without appointment:

🕒 Monday to Thursday: 9am-12 / 3-5pm

🕒 Friday: 9am-12 / 1:30-4pm

Medical consultations without appointment: **(come from 8am)**

🕒 Monday, Wednesday: 9am-12:30 / 1:30pm-5pm

🕒 Thursday: 9am-12:30 📍 95,

boulevard Pinel 69500 Bron



USEFUL ADDRESSES



DAY CENTERS

Free

Get rest and access to different sorts of help depending on the center (food & drinks, charge your phone, wifi, advice, social help ..etc).



Showers : limited spots



Laundry : to wash your clothes

Isolated men

ACCUEIL SAINT VINCENT

For people over 25 years old.

Monday to Friday: 8:30am-12

Sunday: 9am-11am

10, rue bellière **M D** Vieux Lyon

04 72 40 24 92

L'ORÉE AJD

For people from 18 and under 25 years old.

Monday 1:30-5:30pm

Tuesday 8:30 am-12

Wednesday 1:30-7pm

Thursday 1:30-4:30pm

04 78 92 88 11

To meet with a social worker, come at least 1 hour before closing time.

6, rue d'Auvergne **M A** Ampère

04 78 92 88 11

POINT ACCUEIL (LAHSO)

- Isolated men over 25 years old:

Monday, Thursday, Wednesday, Friday: 9am-12

- Women and families:

Wednesday, Friday: 1:30-4:30pm

- Women with or without children:

Thursday: 1:30-5pm

Monday: 1:30-5pm, at 21 rue d'Aubigny **M B** Part Dieu

04 78 53 88 77

66, rue Etienne Richerand **M B** Part Dieu

Familles, couples and women

ACCUEIL LE P.H.A.R.E.

Shower, hygiene kits and laundry services (appointments are needed).

For families (2 people and more).

Monday, Tuesday, Wednesday and Friday: 9:30am-6pm

Thursday: 9:30am - 1pm

Last Saturday of the month: 9:30am-4pm

04 74 07 92 11

Stade Georges Livet - 35, avenue Marcel Cerdan, Villeurbanne

M A Laurent Bonneval

ACCUEIL SAINT ANDRÉ

For isolated women and families with children.

Wednesday, Thursday, Friday 1:30-5pm

07 57 41 61 08

2 Rue Félicité **M D** Guillotière, **T 1** Saint André

AU TAMBOUR !

For people self defined as women. No children accepted.

Daytime shelter and hospitality. Listening, social interaction, rest, showers.

Wellness activities on registration.

Monday, Tuesday: 10am-3pm

06 77 08 09 15.

Au Tambour www.autambour.fr

95 rue Crillon **M A** Massena

Closed on April 6th and from April 13th to April 27th.



SHOWERS



BAINS-DOUCHES DELESSERT

Shower : Monday to Friday 7:30am-5:30pm

If possible, come with a towel, soap, shampoo (hygiene items are given for free if forgotten)

Laundry service and hairdressing : make appointment on site

Monday: 8am-12

04 78 72 69 01

13 rue Delessert **M B** Stade de Gerland



FREE LEGAL HELP

Help and advices for your procedures depending on your situation :

- ASYLUM PROCEDURE
- INFORMATION ON OQTF / IRTF
- RESIDENCE PERMITS

AS DE COEUR - ACCUEIL SOLIDARITÉ

Legal assistance : appeal, legal aid, reassessment, application for CMA, CMU, AME, etc...).

For asylum seekers or trying the appeal.

Tuesday and Wednesday: 8:30-11:30am

Registration by email first:

ad69.asdecoeur@restosducoeur.org

207 rue Marcel Mérieux **M B** Debourg

AMNESTY INTERNATIONAL

Legal aid for asylum seekers already going through an OFPRA or CNDA procedure.

Assistance writing your asylum story («récit») and appealing a decision.

Preparation for OFPRA interviews and CNDA proceedings: contact us as soon as you receive the invitation to the interview.

Lawyers' contact details can be given for OQTF and IRTF.

Does not deal with residency permits.

Make appointment or get advice via e-mail or text message in French or English.

Indicate name, first name, nationality, spoken language, email address and object of the request.

peas69.ai@gmail.com

06 99 04 37 76

CENTRE SOCIAL BONNEFOI

Legal information on residence permit and asylum. Information and assistance with appeals against OQTF and IRTF.

Friday morning by appointment

A representative of the Commissioner for Human Rights is available if you are having trouble with a public service (the Préfecture, the Caisse d'Allocation Familiale, Pôle Emploi or pensions).

Thursday afternoons by appointment

To make an appointment: call 04 72 61 97 43

11 rue de Turenne **M D** Guillotière / Saxe Gambetta

LE VILLAGE DU DROIT DES ÉTRANGERS (V3DE)

Information in foreigners rights (residency permits, OQTF, IRTF). Doesn't deal with naturalisation and family reunification applications.

Friday 1:30-5pm. No appointment needed (come before 7am to register at 9:30)

Arché de Noé, 3 rue Félicité 69007 **T 1** Saint André

First two Wednesday of the month, 1:30pm-4:30pm, no appointment needed, (register at the end of the morning)

Espace carmagnole, 8 avenue Bataillon Carmagnole liberté.

M A Vaulx-en-Velin

Assistance with the asylum procedure:

Wednesday, by appointment: 5/30pm-7:30pm

06 32 98 99 80

Arché de Noé, 3 rue Félicité 69007 **T 1** Saint André

V3DE levillagedudroitdesetrangers@gmail.com