



ARRIVING IN LYON - JULY / AUGUST 2025



YOUR ADMINISTRATIVE SITUATION

You are a foreigner and wish to stay in France: in order to stay on French territory without risking expulsion, you should apply for a residency permit. There are various possibilities (**asylum claim, applying for residency permit**) depending on your personal situation. In the box below you will find information on how to start an asylum claim. This is not the only available option. These procedures are long and complicated.



For all the information on legal advice centres, see the full Watizat guide (QR code on the back).



As soon as you arrive, keep photographs and copies of all documents and letters received during your stay in France.

Keep those copies in different places (at a friend's house or with an organisation) and online (in your emails...). It is useful for your asylum application or if you are arrested to prove your presence on French territory, and so organisations can understand your situation.

ASYLUM APPLICATION

To start your asylum application in France, you must go to the «Structure de Premier Accueil des Demandeurs d'Asile» (SPADA). In Lyon, the SPADA is called 'la Maison du Réfugié'. It is managed by 'Forum Réfugiés'.

FORUM RÉFUGIÉS

Monday to Friday, 8:40am-12:30

131, rue Garibaldi, 69007

M D Garibaldi ☎ 04 72 77 68 02

You have to go at the opening or in the afternoon to avoid waiting too long.

In the case of heavy affluence, you may be given an appointment to return on another day.

If you are with your FAMILY (couples, spouses, children), your asylum claim is a family application: all members of your family living in France must come with you to the SPADA. Including those who already have a residence permit!

If you have any question, ask to a legal organization before going to the SPADA (see in the Watizat guide).

Forum Réfugiés will ask you **the dates of your departure from your country and arrival in France**. Please note that if you say you have been in France for more than 90 days, you will be placed under the «accelerated procedure», which is unfavourable to you.

Unaccompanied Minors (under 18)

Go to Forum Réfugiés, rue Neyret, to try to have your minority and unaccompanied status recognized. If you get legally recognized as an unaccompanied minor, you will be taken care of by «l'Aide Sociale à l'Enfance» (ASE - Child Welfare Office) until you are 18 years old (accommodation, school, healthcare)

FORUM RÉFUGIÉS, CMAE

Monday to Friday: 8am-7pm

☎ 04 37 40 08 55

131, rue Neyret 69001, Lyon

M A Hôtel de ville et S 06 Neyret

Or M C Croix Paquet et S 42 Neyret

HOUSING

Emergency accommodation for all



If you don't have any accommodation, you can call this emergency number for free : 115

You don't need a French residency permit to qualify.

Careful, there aren't many spaces so accommodation isn't guaranteed and is often only available for a short stay.

The waiting time can be 30 min or more. You have to call several times until you get the recorded message, then stay on the line to get someone on the phone. There are not enough slots, you can only get on slot every 4 nights.

You can also request blankets from 115, which will be brought to you.



FOOD

O' RESTO

Every day : 11:40am-1:15pm / 6:45- 8pm

131, avenue Thiers 69006 Lyon

M A / M B Charpennes

Access to the restaurant only with an individual card.

Register for your card on site:

Monday to Friday 10am-1pm / 2:30-4:30pm

CAMIONS DU COEUR

You can eat on site.

Games for children and conversations in French at 8:30pm.

Monday to Friday 7:30-9:30pm

Parking salle Raphaël Barros, 69100 Villeurbanne M A Flachet

From August 4th to 29th: Food distribution

Monday, Wednesday, Thursday: 7:30-9pm

Place Carnot M A / T 1 / T 2 Perrache

ARMEE DU SALUT-BOOTH TRUCK

Monday to Friday 6:30pm - 7:30pm

Place Bahadourian M B Place Guichard / M D Guillotière

Closed from August 2nd to 24th



HEALTHCARE



IN CASE OF EMERGENCY CALL 15

You don't need medical coverage to go to the emergency. But don't leave without seeing a social worker, otherwise you will have to pay

HOPITAL EDOUARD HERRIOT (Emergencies : PAVILLON N)

M D / T 2 Grange blanche

HÔPITAL SAINT-JOSEPH SAINT-LUC T 1 Quai Claude Bernard



The PASS

Free medical appointments for people without health coverage.

Important : If you do not have health coverage (CSS or AME), do not leave the hospital without seeing a social worker.

Closed on July 14th and August 15th

PASS - HOPITAL EDOUARD HERRIOT For people over 16 years old.

No appointment needed for the first time, **get there very early in the morning** (before 7:30am).

Receive only 2 to 4 new patients per day, only on Monday, Wednesday and Friday.

If you have an appointment:

Monday, Tuesday, Wednesday, Friday:

8:45am -12:30 / 2- 4:30pm

Thursday : 8.45am-12:30

5, place d'Arsonval, Lyon (PAVILLON K)

M D / T 2 Grange blanche

☎ 04 72 11 03 94

PASS HÔPITAL SAINT-JOSEPH SAINT-LUC

Without appointment:

Monday and Tuesday, 8:30am (only 6 first patients, come at 7am)

By appointment, on site or by phone:

Monday, Tuesday, Thursday all day, and Friday morning.

38, rue Raulin T 1 Quai Claude Bernard

☎ 04 78 61 88 70 (leave a message to get a call back)

Medical organisations

MÉDECINS DU MONDE : LE CASO

For people without health insurance only.

Doctors, social workers, screening.

Monday, Wednesday, Friday at 9am (come a little before the opening time)

Closed from August 8th to 22nd

☎ 04 72 92 49 01.

15, boulevard Vivier Merle 69003

M B Part-Dieu Vivier Merle

Please call before coming, the information on the answering machine is up to date.



USEFUL ADDRESSES



DAY CENTERS

Free

Get rest and access to different sorts of help depending on the center (food & drinks, charge your phone, wifi, advice, social help ..etc).



Showers : limited spots



Laundry : to wash your clothes

Isolated men

ACCUEIL SAINT VINCENT

For people over 25 years old.

⌚ Monday to Friday: 8:30am-12

📍 10, rue bellière Vieux Lyon

Closed from July 14th to 18th

L'ORÉE AJD

For people from 18 and under 25 years old.

⌚ Monday 1:30-4:30pm

⌚ Tuesday 8:30 am-12

⌚ Wednesday 1:30-7pm

⌚ Thursday 1:30-4:30pm

☎ 04 78 92 88 11

📍 6, rue d'Auvergne Ampère

POINT ACCUEIL (LAHSO)

- Isolated men over 25 years old:

⌚ Monday, Thursday, Wednesday, Friday: 9am-12

- Women and families:

⌚ Wednesday, Friday: 1:30-4:30pm

- Women with or without children:

⌚ Thursday: 1:30-5pm

⌚ Monday: 1:30-5pm, at 21 rue d'Aubigny Part Dieu

☎ 04 78 53 88 77

📍 66, rue Etienne Richerand Part Dieu

Closed from July 26th to August 3rd

Familles, couples and women

ACCUEIL LE P.H.A.R.E.

Shower, hygiene kits and laundry services (appointments are needed).

For families (2 people and more).

⌚ Monday, tuesday, wednesday and friday: 10am-4pm

⌚ Thursday: 10am - 1pm

☎ 04 74 07 92 11

📍 Stade Georges Livet - 35, avenue Marcel Cerdan, Villeurbanne

Laurent Bonneval

ACCUEIL SAINT ANDRÉ

For isolated women and families with children.

⌚ Wednesday, Thursday, Friday 1:30-5pm

☎ 07 57 41 61 08

📍 2 Rue Félicité Guillotière , saint André

AU TAMBOUR !

For people self defined as women. No children accepted.

Daytime shelter and hospitality. Listening, social interaction, rest, showers.

Wellness activities on registration.

⌚ Monday, Tuesday: 10am-3pm

Closed from August 11th to 22nd

☎ 06 77 08 09 15.

Au Tambour www.autambour.fr

📍 95 rue Crillon Massena



SHOWERS

BAINS-DOUCHES DELESSERT

Shower : ⌚ Monday to Friday 7:30am-5:30pm

If possible, come with a towel, soap, shampoo (hygiene items are given for free if forgotten)

Laundry service and hairdressing : make appointment on site

⌚ Monday: 8am-12

☎ 04 78 72 69 01

📍 13 rue Delessert Stade de Gerland



FREE LEGAL HELP

● AS DE COEUR - ACCUEIL SOLIDARITÉ

Legal assistance : appeal, legal aid, reassessment, application for CMA, CMU, AME, etc...).

For asylum seekers or trying the appeal.

⌚ Tuesday and Wednesday: 8:30-11:30am

Closed from August 14th to 18th

Registration by email first:

✉ ad69.asdecoeur@restosducoeur.org

📍 207 rue Marcel Mérier Debourg

● ● AMNESTY INTERNATIONAL

Legal aid for asylum seekers already going through an OFPRA or CNDA procedure.

Assistance writing your asylum story («récit») and appealing a decision.

Preparation for OFPRA interviews and CNDA proceedings: contact us as soon as you receive the invitation to the interview.

Lawyers' contact details can be given for OQTF and IRTF.

Does not deal with residency permits.

Make appointment or get advice via e-mail or text message in French or English.

Indicate name, first name, nationality, spoken language, email address and object of the request.

✉ peas69.ai@gmail.com

☎ 06 99 04 37 76

● ● ● CENTRE SOCIAL BONNEFOI

• Legal information on residence permit and asylum. Information and assistance with appeals against OQTF and IRTF.

⌚ Friday morning by appointment

• A representative of the Commissioner for Human Rights is available if you are having trouble with a public service (the Préfecture, the Caisse d'Allocation Familiale, Pôle Emploi or pensions).

⌚ 1st and 3rd Thursday of the month, by appointment

To make an appointment: call ☎ 04 72 61 97 43

📍 11 rue de Turenne Guillotière / Saxe Gambetta

● LE VILLAGE DU DROIT DES ÉTRANGERS (V3DE)

Information in foreigners rights (residency permits, OQTF, IRTF). Doesn't deal with naturalisation and family reunification applications.

⌚ Friday 1:30-5pm. No appointment needed (come before 7am to register)

Closed from July 12th to August 31st

Assistance with the asylum procedure:

⌚ Wednesday, by appointment

☎ 06 85 07 93 47 or 06 48 55 61 76

📍 Maison des projets Péri, 24 Grande rue de la Guillotière Guillotière

V3DE ☎ 06 58 71 50 52

✉ levillagedudroitdesetrangers@gmail.com