# ARRIVING IN LYON SEPTEMBER 2026

## YOUR ADMINISTRATIVE SITUATION

You are a foreigner and wish to stay in France: in order to stay on French territory without risking expulsion, you should apply for a residency permit. There are various possibilities **(asylum claim, applying for residency permit)** depending on your personal situation. In the box below you will find information on how to start an asylum claim. This is not the only available option. These procedures are long and complicated.

**For all the information on legal advice centres, see the full Watizat guide (QR code on the back).**

⚠ **As soon as you arrive, keep photographs and copies of all documents and letters received during your stay in France.**

Keep those copies in different places (at a friend's house or with an organisation) and online (in your emails...).
It is useful for your asylum application or if you are arrested to prove your presence on French territory, and so organisations can understand your situation.

### ASYLUM APPLICATION

**To start your asylum application in France, you must go to the «Structure de Premier Accueil des Demandeurs d'Asile» (SPADA).** In Lyon, the SPADA is called 'la Maison du Réfugié'. It is managed by 'Forum Réfugiés'.

**FORUM RÉFUGIÉS**

Monday to Friday, 8:40am-12:30
Maison du Réfugié,326 rue Garibaldi, 69007
M D Garibaldi 04 72 77 68 02

**You have to go at the opening or in the afternoon to avoid waiting too long.**
In the case of heavy affluence, you may be given an appointment to return on another day.

**If you are with your FAMILY** (couples, spouses, children), your asylum claim is a family application: all members of your family living in France must come with you to the SPADA. Including those who already have a residence permit !

If you have any question, ask to a legal organization before going to the SPADA (see in the Watizat guide).

Forum Réfugiés will ask you **the dates of your departure from your country and arrival in France**. **Please note that if you say you have been in France for more than 90 days, you will be placed under the «accelerated procedure», which is unfavourable to you.**

**Unaccompagnied Minors (under 18)**
Go to Forum Réfiguiés, rue Neyret, to try to have your minority and unaccompagnied status recognized. If you get legally recognized as an unaccompagnied minor, you will be taken care of by «l'Aide Sociale à l'Enfance» (ASE - Child Welfare Office) until you are 18 years old (accomodation, school, healthcare)

**FORUM RÉFUGIÉS, CMAE**
Monday to Friday: 8am-7pm
04 37 40 08 55
20 rue neyret 69001, Lyon
M A Hôtel de ville et S 06 Neyret
Or M C Croix Paquet et S 42 Neyret

## HOUSING

### Emergency accommodation for all

**If you don't have any accommodation, you can call this emergency number for free : 115**

You don't need a French residency permit to qualify.

⚠ **Careful, there aren't many spaces so accomodation isn't guaranteed and is often only available for a short stay.**
The waiting time can be 30 min or more. You have to call several times until you get the recorded message, then stay on the line to get someone on the phone. There are not enough slots, you can only get on slot every 4 nights.

**You can also request blankets from 115, which will be brought to you.**

## FOOD

**O' RESTO**
Every day : 11:40am-1:15pm / 6:45- 8pm
131 avenue Thiers 69006 Lyon M A / M B Charpennes
**Access to the restaurant only with an individual card.**
Register for your card on site:
Monday to Friday 10am-1pm / 2:30-4:30pm

**CAMIONS DU COEUR**
**You can eat on site.**
Games for children and conversations in French at 8:30pm.
Monday to Friday: 7:30-9:30pm
Parking salle Raphaël Barros, 69100 Villeurbanne
M A Flachet

**ARMEE DU SALUT-BOOTH TRUCK**
Monday to Friday 6:30pm - 7:30pm
Place Bahadourian
M B Place Guichard M D Guillotière

## HEALTHCARE

**IN CASE OF EMERGENCY CALL 15**

**You don't need medical coverage to go to the emergency. But don't leave without seeing a social worker, otherwise you will have to pay**

**HOPITAL EDOUARD HERRIOT** (Emergencies : PAVILLON N)
M D / T 2 Grange blanche

**HÔPITAL SAINT-JOSEPH SAINT-LUC** T 1 Quai Claude Bernard

### The PASS

**Free medical appointments for people without health coverage.**
**Important :** If you do not have health coverage (CSS or AME), do not leave the hospital without seeing a social worker.

**PASS - HOPITAL EDOUARD HERRIOT**

**For people over 16 years old.**
No appointment needed for the first time, **get there very early in the morning** (from 6am).
→ **Receive only 2 to 4 new patients per day: Monday, Wednesday, Friday**

→ **If you have an appointment:**
Monday, Tuesday, Wednesday, Friday: 8:45am -12:30 / 2- 4:30pm
Thursday : 8.45am-12:30
5 place d'Arsonval, Lyon (PAVILLON K)
M D T 2 Grange blanche
04 72 11 03 94

**PASS LE VINATIER**

**For people over 16 years old.**

→ **Social worker without appointment:**
Monday to Thursday: 9am-12 / 3-5pm
Friday: 9am-12 / 1:30-4pm

→ **Medical consultations without appointment (come from 8am) :**
Monday, Wednesday: 9am-12:30 / 1:30pm-5pm
Thursday: 9am-12:30
95 boulevard Pinel 69500 Bron
T 2 T 5 T 6 Vinatier
04 37 91 52 07

**PASS HÔPITAL SAINT-JOSEPH SAINT-LUC**

→ **Without appointement:**
Monday and Tuesday, 8:30am (**only 6 first patients, come at 7:30am**)

→ **By appointment : by phone or email**
04 78 61 88 70 (leave a message to get a call back)
Monday, Tuesday, Thursday all day
pass@saintjosephsaintluc.fr
38 rue Raulin 69007
T 2 Centre Berthelot
T 1 Quai Claude Bernard

### Medical organisations

**MÉDECINS DU MONDE : LE CASO**
**For people without health insurance only.** Doctors, social workers, prevention.
Monday: 9am
Wednesday: 1:30pm
(come a little before the opening time)
103 cours Gambetta 69003
M D Garibaldi
T 4 Manufacture-Montluc
**Please call before coming, the information on the answering machine is up to date:** 04 72 92 49 01

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# USEFUL ADRESSES

## DAY CENTERS

**Free**
**Get rest and access to different sorts of help depending on the center (food & drinks, charge your phone, wifi, advice, social help ..etc).**

**Showers : limited spots** **Laundry : to wash your clothes**

### Isolated men

#### L'ORÉE AJD

**For people from 18 and under 25 years old.**
Monday 1:30-5:30pm Tuesday 8:30 am-12
Wednesday 1:30-7pm Thursday 1:30-4:30pm
04 78 92 88 11
To meet with a social woker, come at least 1 hour before closing time.
6 rue d'Auvergne M A Ampère

#### ACCUEIL LES AMARRES

**Men, women, and couples without children.**
Listening, shower, food, rest, activities.
→ **Opening time :** Monday to Friday, 8:30-12:30
→ **Social support, group workshops :** in the afternoon, by appointment (make an appointment on site).
04 72 40 24 92
25 rue Salomon Reinach, 69007 T 1 Rue de l'université / Saint André

#### POINT ACCUEIL (LAHSO)

**- Isolated men over 25 years old:**
Monday, Thursday, Wednesday, Friday: 9am-12
**- Women and families:**
Wednesday, Friday: 1:30-4:30pm
**- Women with or without children:**
Thursday: 1:30-5pm
Monday: 1:30-4:30pm, **at 21 rue d'Aubigny** M B Part Dieu
04 78 53 88 77
66 rue Etienne Richerand M B Part Dieu

### Famillies, couples and women

#### ACCUEIL LE P.H.A.R.E.

Shower, hygiene kits and laundry services (appointments are needed).
**For families (2 people and more).**
Monday, tuesday, wednesay and friday: 9:30am-6pm
Thursday: 9:30am - 1pm
Last Saturday of the month: 9:30am-4pm
Stade Georges Livet - 35, avenue Marcel Cerdan, Villeurbanne
M A Laurent Bonnevay 04 74 07 92 11

#### ACCUEIL SAINT ANDRÉ

**For isolated women and families with children.**
Access to hygiene products, informations, listening.
Wednesday, Thursday, Friday 1:30-5pm
07 57 41 61 08
2 Rue Félissent M D Guillotière , T 1 Saint André

#### AU TAMBOUR !

**For people self defined as women. No children accepted.**
Daytime shelter and hospitality. Listening, social interaction, rest, showers. Wellness activities on registration.
Monday, Tuesday: 10am-3pm
95 rue Crillon M A Massena
06 77 08 09 15 Au Tambour www.autambour.fr
**Closed in September.**

#### LA TOILE

**Day center for transgender people, non-binary people and women in precarious situations. Does not accept minors.**
PRM shower, listening and socialization area, snacks / breakfast, referrals, social support, domiciliation. Hygiene kits every other month.
Monday, Thursday: 1:30-4:40pm Wednesday, Friday: 10am-1pm
31 rue de cuire, 69004 M C Henon 06 50 92 81 22

## SHOWERS

#### BAINS-DOUCHES DELESSERT

→ **Shower :** Monday to Friday 7:30am-5:30pm
If possible, come with a towel, soap, shampoo (hygiene items are given for free if forgotten)
→ **Laundry service and hairdressing** : make an appointment on site.
Monday: 8am-12
04 78 72 69 01
13 rue Delessert M B Stade de Gerland

#### LE RIZE

**Free public shower.** Registration on site.
Tuesday, Friday 9am-7pm Wednesday 10am-7pm
Thursday 5-9pm Saturday 2-7pm
23-25 rue Valentin-Haüy, Villeurbanne
C 23 / TB 11 Blanqui-Le Rize C 11 Perrin
T 3 Reconnaissance-Balzac 04 37 57 17 17

## FREE LEGAL HELP

**Help and advices for your procedures depending on your situation :**

- **ASYLUM PROCEDURE**
- **INFORMATION ON OQTF / IRTF**
- **RESIDENCE PERMITS**

#### AS DE COEUR - ACCUEIL SOLIDARITÉ

Legal assistance : appeal, legal aid, reassessment, application for CMA, CMU, AME, etc...). **For asylum seekers or trying the appeal.**
Tuesday and Wednesday: 8:30-11:30am
Registration by email first: ad69.asdecoeur@restosducoeur.org
207 rue Marcel Mérieux M B Debourg

#### AMNESTY INTERNATIONAL

**Legal aid for asylum seekers already going through an OFPRA or CNDA procedure. Does not deal with residency permits.**
Assistance writing your asylum story («récit») and appealing a decision.
Preparation for OFPRA interviews and CNDA proceedings: contact us as soon as you receive the invitation to the interview.
Lawyers' contact details can be given for OQTF and IRTF.
Make appointment or get advice via e-mail or text message in French or English. **Indicate name, first name, nationality, spoken language, email adress and object of the request.**
peas69.ai@gmail.com 06 99 04 37 76

#### CENTRE SOCIAL BONNEFOI

→ **Legal information on residence permit and asylum. Information and assistance with appeals against OQTF and IRTF.**
Friday morning by appointment
→ **A representative of the Commissioner for Human Rights** is available if you are having trouble with a public service (the Préfecture, the Caisse d'Allocation Familiale, Pôle Emploi or pensions).
Thursday afternoons by appointment
To make an appointment: call 04 72 61 97 43
11 rue de Turenne M D Guillotière M B Saxe Gambetta

#### LE VILLAGE DU DROIT DES ÉTRANGERS (V3DE)

→ **Information in foreigners rights** (residency permits, OQTF, IRTF). Doesn't deal with naturalisation and family reunification applications.
Friday 1:30-5pm. No appointment needed
(**come before 7am to register at 9:30**)
Arché de Noé, 3 rue Félissent 69007 T 1 Saint André
First two Wednesday of the month: 1:30-4:30pm, no appointment needed **(register at the end of the moring)**
Espace carmagnole, 8 avenue Bataillon Carmagnole liberté
M A Vaulx-en-Velin

→ **Assistance with the asylum procedure:**
Wednesday, by appointment: 5:30-7:30pm
06 32 98 99 80
Arché de Noé, 3 rue Félissent 69007 T 1 Saint André
V3DE levillagedudroitdesetrangers@gmail.com

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